

IU Health Quality Partners Data Portal FAQ's

How do I obtain a log-in and password?

If you are an IU Health employee, use your NT log-in and password to access the Data Portal. In order to access data in Crimson and/or MedVentive, you must also have a completed Access Form on file. If you have not completed the form, you can download one [here](#).

If you are **not** an IU Health Employee, you will need to be assigned an NT log-in and password by IU Health Data Security. Please complete the Access Form, and the IU Health Quality Partners team will pass your information to Data Security.

I have an NT account, but have forgotten my user ID and/or password.

For assistance with lost or forgotten NT user IDs and passwords, contact the IU Health Help Desk at 317-962-2828. ****Please note that IUPUI user names will not grant you access to the system. You must use your IU Health assigned NT user ID and password.****

I am entering my username and password correctly, but the site is not granting me access.

Your password has likely expired and requires a reset. Contact the Help Desk at 317-962-2828.

I get an error message when clicking the link for MedVentive or Crimson.

Please contact the QP team for assistance at 317-963-1234. Please note that if your practice is inpatient-based, you will likely not have access to MedVentive. Similarly, if your practice is ambulatory-based, you will likely not have access to Crimson. If you practice in both the inpatient and ambulatory settings, you should have access to both systems and should call the Quality Partners team at 317-963-1234 for assistance.

My specialty is listed incorrectly in the system.

Crimson derives specialty information from Hospital Medical Staff directories. MedVentive derives specialty information from the QP internal roster. If you notice your specialty being listed incorrectly in either Crimson or MedVentive, please contact the QP team at 317-963-1234

My data is not correct.

It is vital that you contact the QP team in the event that you notice missing or invalid data in Crimson or MedVentive. QP exists as a utility for physicians to create an accurate, meaningful profile that can be used to support a variety of quality reporting initiatives, including your use of your data for internal practice initiatives. We aggressively pursue new sources of data and will work with your office staff and/or hospital staff to ensure that data is being collected and reported accurately. Please call 317-963-1234 to report any discrepancies

These patients should not be attributed to me.

Patient attribution in Crimson is based on the medical staff policies at the individual facilities from which we obtain your data. For IU Health facilities (excluding Bloomington, Bedford and Tipton Hospitals), questions about patient attribution should be directed to clinicalquality@iuhealth.org. For Bloomington, Bedford, Tipton and non-IU Health facilities, please contact your medical staff office for direction. If you have patients attributed to you incorrectly in MedVentive, please call the QP team at 317-963-1234.

I'm supposed to see quality scores for all of the physicians in my department, but one (or more) is missing.

The QP team will need to update your group access in Crimson and MedVentive. Please contact 317-963-1234.

I'm having trouble navigating through MedVentive and/or Crimson. I can't seem to find what I'm looking for.

Both MedVentive and Crimson offer comprehensive user guides that can be easily accessed through the system. For Crimson, simply click "Help" on the blue navigation bar on the top right part of your screen. For MedVentive, you'll find a link to "User Guide" located right above the blue navigation bar in the top right part of your screen.

Both Crimson and MedVentive are powerful tools that can add tremendous value to your practice. The QP team would also be glad to visit your office and train you on how to get the most from the software. To set an appointment for training, give us a call at 317-963-1234.

I don't fully understand clinical integration or the purpose of the Quality Partners program.

As a Quality Partners participant you are part of the largest clinical integration program in the country, an initiative with the potential to dramatically improve the way care is delivered to patients across the entire state of Indiana. Understanding the way clinical integration enables better care and offers the potential for financial incentives for physicians is essential to the success of our individual participants and the entire program. We would be thrilled to visit your office for a deeper discussion on the value of clinical integration and encourage you to familiarize yourself with the information in this [**FAQ document**](#). Contact us at 317-963-1234 with any questions or to set up a time to meet with a member of our team.